

Quality Management Policy Statement



Cargo Transport Systems is committed to increase market share within the logistics services industry by providing services that will exceed customer expectation, without any compromising effects to Quality. We consider Quality to be the responsibility of all personnel within the company and will actively commit all support to our personnel.

Cargo Transport Systems is committed to supporting compliance to ISO9001 Quality Management System requirements and to communicate these requirements within the organisation.

CTS will always aim to provide the highest quality services possible by incorporating the quality objectives into the total management system and support a consultative approach to quality where our management, staff and customers are encouraged to have input into the continual improvement of our systems.

We endeavour to achieve these goals by:

- Understanding by all employees of the importance of achieving customer satisfaction by understanding the customer's current and future needs.
- By providing consistently high quality services that strive to exceed the customer's expectations.
- Ensuring quality is built in at all levels through use and the continuous improvement of our Quality Management System based on the requirements of the ISO9001 to ensure the ongoing development of our staff, expertise, business systems and customer satisfaction in a cost effective and efficient manner;
- Ensuring that objectives are established, regularly reviewed and communicated to all levels within the organisation.

01 June 2015

Robert Hoogervorst, Chief Operating Officer